

At KSD Events, we are committed to maintaining the trust and confidence of our customers. In particular, we want you to know that KSD Events is not in the business of selling, renting or trading email lists to other companies and businesses for marketing purposes.

The General Data Protection Regulation (GDPR) has been developed to protect your personal information from being misused or sold without your knowledge or consent. It affects us because we keep your information that is collected from your enquiry and booking process.

This privacy policy is designed to provide information about the privacy and data collection practices for KSD Events which is owned and run by Karl Duke.

Identifying Information

We request identifying information when you:

1. Request a Quotation through Telephone, Email or Social Media.
2. Fill in an on-line enquiry form through our Contact Page.
3. Request information and leaflets to be posted to you.
4. Proceed with a booking by completing our booking form contract.

How We Will Use Your Information

If you choose to give us personal information for any of the purposes above, this information is retained by us and will only be used to support your customer relationship with us. The information you provide will be held by us whilst you are a customer, however you also have the right to request that we delete/remove the details we hold about you at any time (see below).

We also need to store your details for tax and insurance reasons. Any payment transactions are via an external source via your bank using BACS or through PayPal.

After the booking we may also send an invite email to review us, you can opt in on this with a tick box on our booking form.

Where we store your personal data

All information you provide to us is stored on our secure PC and backed up to a secure server. Any hard copies are in a locked filing cabinet with only access by our DPO data protection officer Karl Duke.

Cookies.

Cookies are small text files placed on your computer to collect standard internet log information and visitor behavior information on a website. This information is used to track visitor quantity use of our website and to compile statistical reports on website activity, no personal information is left behind.

For further information visit www.aboutcookies.org or www.allaboutcookies.org

Changes To Our Privacy Policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 10/1/2022.

How To Contact Us

Please contact us if you have any questions about our privacy policy or information we hold about you. Email our DPO data protection officer Karl Duke at info@ksdevents.co.uk For more information on GDPR visit: www.ico.org.uk